

POLICY STATEMENT

Nieuwegein, November 30th 2018

Jansen Medicars' quality policy is part of the total company policy that focuses on the development and production of furniture and carrier systems for medical devices. This quality policy is tailored to the requirements and wishes that the customers set for Jansen Medicars, as well as the requirements from the international standard: NEN-EN-ISO 9001: 2015. The policy also takes account of the laws and regulations that apply to the organization (health and safety and environmental legislation) and, where applicable, to the supply of products and the use of resources (European directives: CE marking).

The quality policy is aimed at ensuring that the business processes are managed as well as possible and that they are managed in a controlled manner. Furthermore, it is aimed at meeting the requirements and wishes of the customer, which are determined and recorded per order. The general quality objectives are:

- Meeting the (customer specific) product requirements;
- Keeping professional competences up to date;
- Keeping resources up to date;
- The optimal functioning of business processes;
- Having good management information

A quality management system has been set up and implemented in the organization on the basis of the intended quality policy. The quality management system is a documented system in which the organization with responsibilities and authorities, the processes, the working methods and monitoring on execution are described. The executive processes are structured and monitored with the support of an ERP software.

Customer satisfaction is one of the most important indicators for determining whether the quality management system is functioning properly. If necessary, the management will take actions to increase customer satisfaction.

Jansen Medicars

Ronald Haandrikman
Managing Director